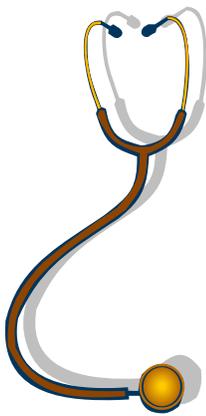


# **CONSUMER ALERT**

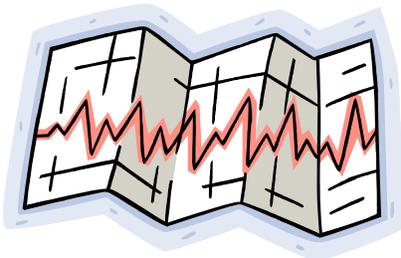
## **BEWARE OF INDIVIDUALS CLAIMING TO BE FROM SOCIAL SECURITY AND ASKING FOR YOUR BANK ACCOUNT INFORMATION**

**WARNING** - The California Department of Managed Health Care (DMHC) has become aware that unscrupulous individuals are calling senior citizens and representing they are from Social Security. The individuals tell the senior that Social Security has been withdrawing money on a monthly basis from the person's bank account for medical benefits. The caller then tells the person that they have their bank routing number but they need to verify the account number, so they can give the senior their money back. This information is then used to enroll the person into a discount medical plan. The DMHC also advises that many of these discount plans may be fraudulent.



If you receive a telephone call from an individual representing he/she is from Social Security and asking for you bank account information, **DO NOT PROVIDE YOUR BANK ACCOUNT INFORMATION TO THE CALLER AND END THE TELEPHONE CALL.**

If you have questions or concerns about the conduct of any individual representing he/she is from Social Security and attempting to obtain your bank account information, assistance is available through the California Department of Managed Health Care Help Center. Call toll free 1- 888-HMO-2219 or (TDD) (887) 688-9891, or log on to [www.healthhelp.ca.gov](http://www.healthhelp.ca.gov) .



You can also direct your questions or concerns about telephone calls from individuals representing they are from Social Security to the Social Security Administration. Call toll free—800-772-1213.